

## BID DOCUMENT

### E-Procurement Open Competitive Bid (OCB)

*For*

**Providing of Manpower Services on Outsourcing  
Basis through Agency  
at  
RGUKT Nuzvid Campus**



**RAJIV GANDHI UNIVERSITY OF KNOWLEDGE TECHNOLOGIES NUZVID**  
RGUKT- Nuzvid  
Eluru District, Andhra Pradesh, Pin: 521202.  
[www.rguktn.ac.in](http://www.rguktn.ac.in) A.P Phone No:0866-2468513

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No part of this document can be reproduced in any form or by any means, disclosed or distributed to any person without the prior consent of the RGUKT-AP, except to the extent required for submitting bid and no more.

## **Time schedule of various tender related events**

Bid calling date	08.01.2026
Bid document downloading start date	08.01.2026 at 06.30 PM
Bid document downloading last date	22.01.2026 at 05.00PM
Last date & time for uploading of documents online	22.01.2026 at 05.30PM
Technical bid (PQ stage) opening date & time	23.01.2026 at 09.30AM
Price Bid opening date & time	23.01.2026 at 10.00 AM

**Note:**

1. Submission of Hard copies of technical bid and financial bids are not mandatory.
2. After participating in the tender, acknowledgement mail should be sent to **[procurement@rguktn.ac.in](mailto:procurement@rguktn.ac.in)** format specified in the Annexure IX

Note: The dates stipulated above are firm and under no circumstances they will be relaxed unless extended by an official notification or happen to be Public Holidays. For the assistance in the online submission issues, the bidder may contact the help desk of M/s. VUPADHI (<https://tender.apeprocurement.gov.in>) at their e-mail address: [contact@vupadhi.com](mailto:contact@vupadhi.com), Phone: 08645-246370/71/72/73/74.

For any clarification and further details on the above tender please contact: **7670905562**

### **CLARIFICATIONS:**

- i. Queries if any can be made through e-mail only on [ao@rguktn.ac.in](mailto:ao@rguktn.ac.in) on or before. Queries received via any mode other than e-mail id mentioned above will not be entertained. The queries should only be sent in following format on the official letter head of the company.

S. No.	Page No. (Tender Ref.)	Clause (Tender Ref.)	Description (Tender Ref.)	Query

- ii. The addendum/corrigendum if any shall be published on RGUKT-AP website i.e. [www.rgukt.in](http://www.rgukt.in) and [www.rguktn.ac.in](http://www.rguktn.ac.in) as well as on e-procurement platform <https://tender.apeprocurement.gov.in>.
- iii. The Bidders are requested to submit the bids after issue of clarifications duly considering the changes made if any. Bidders are totally responsible for incorporating/complying the changes/ amendments issued if any.

Sd/  
Administrative Officer  
RGUKT Nuzvid,

**Newspaper advertisement**  
**E-Procurement Tender Notice**

**Hindu Paper Advertisement**



**Rajiv Gandhi University of Knowledge Technologies**

Nuzvid Campus, Mylavaram Road, Nuzvid-521 202, Eluru Dist, A.P., Ph : 83339 81193

**Tender Notice**

Online tenders hereby invited through E-procurement towards products. **1)** Providing of Manpower on Outsourcing Basis through Agency 2nd Call at RGUKT Nuzvid, **2)** Supply & Installation of Colour & Black and White Copier Printing Machine for Central Library 2nd Call, **3)** Supply and Installation of Lighting Arrangements for Volleyball and Shuttle Courts 2nd Call, **4)** Supply and Delivery of Electrical Materials under Rate Contract for one year. For further details please visit website [www.rguktn.ac.in](http://www.rguktn.ac.in) or <https://tender.apeprocurement.gov.in>

**Eenadu Paper Advertisement**



**Rajiv Gandhi University of Knowledge Technologies**

Nuzvid Campus, Mylavaram Road, Nuzvid-521 202, Eluru Dist, A.P., Ph : 83339 81193

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**Section I**  
**INVITATION FOR BIDS**

**Subject: Providing of Manpower Services on Outsourcing Basis through Agency at RGUKT-Nuzvid**

Sir/Madam,

- 1) Bids are invited on the e-procurement platform from the reputed and experienced Providing of Manpower Services on Outsourcing Basis through Agency at RGUKT Nuzvid, The details of bidding conditions and other terms can be downloaded from the electronic procurement platform of Government of Andhra Pradesh i.e. <http://tender.apeprocurement.gov.in>.
- 2) In-order to participate in the tender, bidders have to register on the e-Procurement market place <https://tender.apeprocurement.gov.in/login.html>. On registration with the e-Procurement market place, bidders will be provided with a user id and password by the system, through which they can submit their bids online. The bidders need to scan and upload the required documents as mentioned in this tender document.
- 3) The participating bidder/s will have to pay non-refundable tender processing fee of Rs.50,000/-.
- 4) The bidder/s shall furnish, as part of the bid, the Bid security (EMD) for the amounts specified in the Section-II of Tender Document.
- 5) Further, all the participating bidders have to electronically pay a non-refundable transaction fee - through online to M/s. APTS, the service provider through "Payment Gateway Service on E-Procurement platform", as per the Government Orders placed on the e-procurement website.
- 6) RGUKT Nuzvid will not accept the tenders from blacklisted companies or undependable Suppliers whose past performance with RGUKT-Nuzvid was found poor and also against whom there have been adverse reports of Poor Service, as defined in the other parts of the Bidding document.

The bidders are requested to read the tender document carefully and ensure compliance with all specifications/instructions here in. Non-compliance with specifications/instructions in this document may disqualify the bidders from the tender exercise.

For any clarification and further details on the above tender please contact Telephone No: 7670905562 or Contact Person during office hours. Email: [ao@rguktn.ac.in](mailto:ao@rguktn.ac.in).

**SECTION-II**  
**STATEMENT OF IMPORTANT LIMITS/VALUES RELATED TO BID**

Item	Description
Name of the work	Facility Management Service for Providing of Manpower Services on Outsourcing Basis through Agency at RGUKT-Nuzvid.
Bid Document fee	Rs. 50,000/- (Online transfer only to the Director, RGIIIT A/c No.39524776434, IFSC Code: SBIN0021233 through NEFT /RTGS etc) <b>(Exempted for 1<sup>st</sup> Call Participants of tender id: 849192 Submit Old Receipt Proof)</b>
EMD	Rs.15,00,000/- (Exempted for MSME, BG from Nationalized/Schedule commercial bank allowed.)
	<b>Bidder should have registered Head office in the state of Andhra Pradesh.</b>
Nonrefundable transaction fee payable through online to APTS	As per the APTS
Bid Validity Period	180 days from the date of opening of commercial bid
EMD Validity Period	90 days from the date of opening of commercial bid
Contract Agreement Period	1 year from the date of award of work contract extendable for One or Two years by sole discretion of the authority of RGUKT Nuzvid not exceeding a maximum of 3 years from the date of contract. The contract period will initially be for one year, extendable on satisfactory performance and mutual consent on the same terms and conditions on half year / yearly basis subjected to a period of another two years.
No. Of required Staff	List provided in Annexure-10. <b>RGUKT-Nuzvid reserves right to increase or decrease the number of positions and designations.</b>
Period for signing the order Acceptance	Within 21 days from the date of receipt of notification of award
Performance security value	10% of annual contract value
Performance security validity period	90 days beyond contract period
Period for furnishing performance Security	Within 14 days from date of acceptance of award
Bid submission	Online only
Procedure for Bid Submission	Bids shall be submitted online on <a href="https://tender.apeprocurement.gov.in">https://tender.apeprocurement.gov.in</a> platform 1. The participating bidders in the tender should register

	<p>themselves free of cost on e-procurement platform in the website <a href="https://tender.apeprocurement.gov.in">https://tender.apeprocurement.gov.in</a></p> <ol style="list-style-type: none"> <li>2. Bidders can log-in to e-procurement platform in secure mode only by signing with the Digital certificates.</li> <li>3. The bidders who are desirous of participating in e-procurement shall submit their technical bids, price bids as per the standard formats available at the e-market place.</li> <li>4. The bidders should scan and upload the respective documents in Pre-Qualification and Technical bid documentation including EMD. The bidders shall sign on all the statements, documents certificates uploaded by them, owning responsibility for their correctness/authenticity.</li> <li>5. The hard copies of all the uploaded technical documents to be attested by a Gazetted Officer or properly notarized or self-attested.</li> </ol> <p>The rates should be quoted in online only.</p>
Other conditions	Failure to furnish any of the uploaded documents, certificates will be entitled in rejection of the bid. Similarly, if any of the certificates, documents, etc., furnished by the Bidder are found to be false/fabricated/bogus, the bidder will be disqualified, blacklisted and action will be initiated as deemed fit and the Bid Security/EMD will be forfeited.
Termination of contract	<p>In the event of any breach and / or failure on the part of the Agency/Contractor to comply with the said terms &amp; conditions of the contract, the contract will be terminated forthwith. The RGUKT also reserves the right to cancel/suspend the contractual period for any reason whatsoever without assigning any reason and no liability shall be incurred by the University in the event of the aforesaid cancellation/suspension.</p> <p>However, under the normal circumstances the RGUKT will give 30 days' notice before the said cancellation/suspension.</p> <p>In addition, if the contract is cancelled, the security deposit will be en-cashed and forfeited.</p>
Placing work order	<p>The University/Institute will place work order on identified successful bidder.</p> <p>The decision of the Registrar /Director RGUKT is final in this regard</p> <p>The University Institute also reserves the right to reject only or all the tenders or accepts them in part or rejects the lowest tender without assigning any reason thereof. Institute authorities reserve the right to relax or tighten the conditions/norms given in the tender documents.</p>

Payment Terms: After Commencement of work	Monthly payment will be released based on the attendance particulars certified by the concerned authorities and along with performance certificate. The Payment will be made/done Via Treasury/APCFMS/ RGUKT-Nuzvid.
Payment terms	Monthly payment will be released based on the day wise biometric attendance particulars and performance certificate certified by the concerned authorities.
Note	<ol style="list-style-type: none"> <li>1. The existing staff shall be continued.</li> <li>2. The Agency should provide a qualified representative at their own expense to process the salary bills, EPF, ESI, etc for every month and he/she shall be responsible in resolving all the related queries.</li> <li>3. RGUKT Nuzvid shall not be made responsible in the processing of bills.</li> <li>4. Failure to provide a duly authorized representative shall result in the non-issuance of the Work Satisfactory Certificate by the Institute and may further constitute</li> <li>5. grounds for termination of the Contract.</li> </ol>

## TENDER SCHEDULE

### SECTION-III

#### **A. PREAMBLE**

The Government of Andhra Pradesh has established Rajiv Gandhi University of Knowledge Technologies (RGUKT) in 2008 to cater the educational needs of the meritorious rural youth of Andhra Pradesh. RGUKT Nuzvid institute is one of its autonomous campuses. RGUKT Nuzvid provides an ambience of excellence for the pursuit of knowledge leading to B. Tech degree in different branches of Technology. The institute is located at Mylavaram Road, Nuzvid, Eluru District, Andhra Pradesh - 521 202. RGUKT Nuzvid is well planned, designed and built infrastructure campus to meet the requirements of all students, staff and faculty members. It has spacious administrative buildings, semi e-class rooms with audio facility for teaching, modern laboratories with advanced equipment's for all academic activities, well equipped institute hospital, excellent guesthouse facilities with adequate number of rooms to visitors and hostels. The institute requires manpower to meet the desired performance of various departmental activities.

Accordingly, the Director, RGUKT Nuzvid, invites e-tenders from the reputed and experienced agencies for providing outsourcing of manpower services to RGUKT Nuzvid campus of RGUKT-AP for a period of One year and extendable to Two more years. Extension is at the sole discretion of the authorities of RGUKT Nuzvid.

#### **B. SCOPE OF WORK**

Providing manpower services on outsourcing basis to RGUKT Nuzvid, to ensure desired performance of various departments. According to the institute needs, agency should provide various posts mentioned in the GO Ms No. 151 dt. 08-08-2016. The existing staff should be given preference in the process of filling the posts.

#### **C. ELIGIBILITY CRITERIA**

1. The agency/contractor should be approved/recognized/registered by Govt. of India/State Govt. for providing Outsourcing of Manpower Services. Necessary proofs shall be uploaded along with tender.
2. The agency should have registered with the Central Labor Commissioner, Income Tax Department, Employees Provident Fund Organization, Employees State Insurance and Service Tax Authorities. Further the agency should be a registered contractor under Contract Labor (Regulation and Abolition) Act, 1970. Necessary proofs shall be uploaded along with tender.
3. The agency should have minimum of Five (05) years' experience in providing manpower in State Government/Central Government/PSU/Autonomous Body under Government/Govt. Institutions/ Educational Institutions.
4. The Agency should have experience of providing Manpower (Exclusive of Security & Housekeeping) worth of at least Rs. One Crore for the past five financial years.
5. The agency should have successfully completed at least one works of similar nature costing not less than INR 1 Crore each in the last three years in State/Central

Government/PSU/Autonomous Body under Government/Any Institution/  
Educational institutions.

6. The agency must have sound financial stability with an average annual turnover of INR 4.0 Crores In preceding three financial years.
7. The agency should not have been debarred/blacklisted by any State Government, Central Government, Central & State Govt. Undertakings/enterprises/Organizations and by any other Quasi Government bodies/Organizations, World Bank or any major Enterprise /Organization in India in doing business with them. A self-declaration to this extent is to be uploaded along with tender.
8. There should be no case pending with the police against the Proprietor / Firm / Partner or the Company (Agency). A self-declaration to this extent is to be uploaded along with tender.
9. The agency should have minimum employees of 150 members in outsourcing services for the last three (03) financial years and should provide compliance of minimum wage to employees as per minimum wages act. Proofs of payment of ESI of applicable persons and PF are to be uploaded along with tender.
10. The agency should have a registered/branch office in Andhra Pradesh. Billing/Invoice should be done from any of these offices located in AP only.
11. In the case of the items 3, 4, 5, 6 & 9, the minimum eligibility criteria are prescribed. They will be valued over and above the minimum on the basis of their strength. The greater the capacity the more will be the marks awarded for each item and the total marks awarded for all the items put together will be considered for award of tender.

#### **D. BID DOCUMENT FEE AND BID SECURITY (EMD) AMOUNT**

1. Bid Document Fee: A Demand draft of Rs. 50,000/- (Rupees Fifty Thousand only) (Non-Refundable) through [apeprocurement.gov.in](http://apeprocurement.gov.in).
2. Bid security (EMD) amount: A refundable amount of Rs 15,00,000/- as earnest money deposit (EMD).

#### **E. INSTRUCTION TO BIDDERS**

1. The tender document would be prepared in English. All the pages of the tender document should bear the dated signature (in ink) of the bidder with stamp of Firm. Any over-writing corrections & cuttings should bear dated initials of the bidders. Corrections should be made by writing again instead of shaping or over-writing.
2. Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or to submit a bid not substantially responsive to the bidding documents in every respect will be at the bidder's risk and may result in the rejection of its bid.
3. **Cost of bidding:** The bidder shall bear all costs associated with the preparation and submission of its bid, and RGUKT Nuzvid will in no case be responsible for those costs, regardless of the conduct or outcome of the bidding process.

4. Further all the participating bidders have to electronically pay a non-refundable transaction fee through online to M/s. APTS, the service provider through "Payment Gateway Service on E- Procurement platform", as per the Government Orders placed on the e-procurement website.
5. Individual signing the tender or other documents connected with contract must specify whether he sign as: (a) A sole proprietor of the concern or constituted attorney of such sole proprietor; (b) A partner of the firm, if it is a partnership firm in which case he must have authority to execute the contracts on behalf of the firm and to refer to arbitration disputes concerning the business of the partnership either by virtue of the partnership agreement or by a power of attorney duly executed by the partners of the firm. (c) Director or a principal officer duly authorized by the Board of Directors of the Company, if it is a company.
6. A person signing the tender form or any document forming part of the tender on behalf of another person should have an authority to bind such other person and if, on enquiry it appears that the person so signing had no authority to do so, RGUKT Nuzvid may without prejudice, cancel the contract and hold the signatory liable for all costs, consequences and damages under the civil and criminal remedies available.
7. **Amendment of bidding documents:** At any time prior to the deadline for submission of bids, RGUKT Nuzvid, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, may modify the bidding documents by amendment displayed on the website of RGUKT Nuzvid (<http://www.rguktn.ac.in>). In order to allow prospective bidders reasonable time in which to take the amendment into account in preparing their bids, the RGUKT Nuzvid, at its discretion, may extend the deadline for the submission of bids.
8. Bids would be rejected for award if it determines that the bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the contract in question.
9. Notwithstanding anything specified in this document, RGUKT Nuzvid unconditionally and without assigning any reasons, reserve the rights (a) To accept or reject the lowest tender or any other or all the tenders, at any time prior to the award of the contract/purchase/work order, without incurring any liability to the affected tenderer or tenderers; (b) To accept any tender in full or in part (c) to reject the tender offer not conforming to the tender terms; (d) To give purchase preference to Public Sector Undertaking/manufacturer wherever applicable as per Govt. Policy/Guidelines. The decision of the Director, RGUKT Nuzvid, RGUKT-AP is final and binding.
10. RGUKT Nuzvid reserves its right in not considering the bid of a bidder, if such bidder was a previous supplier and had a past bad track record or their earlier performance was unsatisfactory on any count.
11. No conditional offer will be accepted. Bids received with quote on variable basis shall be rejected without assigning any reasons and no communication in this regard shall be made. Quotations qualified by such vague and indefinite expression such as "Subject to prior confirmation", "Subject to immediate acceptance" etc. will be treated as vague

offers and rejected accordingly. Any conditional tender shall be rejected summarily.

12. **Bid forms:** Wherever a specific form is prescribed in the bid document, the bidder shall use the form to provide relevant information. If the form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases the bidder shall design a form to hold the required information.
13. **Period of validity of bids:** Bids shall remain valid for minimum 180 days from the date of bid opening prescribed by RGUKT Nuzvid. A bid valid for a shorter period shall be rejected as non- responsive. In exceptional circumstances, the RGUKT Nuzvid may solicit the bidders consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The bid security shall also be suitably extended. A bidder granting the request will not be permitted to modify its bid.
14. Submission of the tender will signify the acceptance of all the instruction, terms and conditions of the contract. As a token of acceptance, the tenderer should sign and affix his firm's stamp at each page of the bid document and all its annexure. NO PAGE SHOULD BE REMOVED/ DETACHED FROM THIS BID DOCUMENT.
15. **Modification and withdrawal of bids:** No bid can be modified subsequent to the deadline for submission of bids. No bid can be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of bid validity. Withdrawal of a bid during this interval will result in the forfeiture of its bid security (EMD).
16. **Clarification of bidding documents:** A prospective vendor requiring any clarification of the bidding documents may notify RGUKT Nuzvid contact person. The concerned person will respond to any request for clarification of bidding documents which it receives no later than bid clarification date mentioned in the notice prior to deadline for submission of bids prescribed in the tender notice. No clarification from any bidder shall be entertained after the close of date and time for seeking clarification mentioned in tender call notice. It is further clarified that RGUKT Nuzvid shall not entertain any correspondence regarding delay or non-receipt of clarification from RGUKT Nuzvid.
17. Bidder shall not approach RGUKT Nuzvid officers outside of office hours and / or outside RGUKT Nuzvid office premises, from the time of the tender call notice to the time the contract is awarded. If the bidder wishes to bring additional information to the notice of the RGUKT Nuzvid, it should do so in writing.

#### **18. Corrupt, fraudulent and unethical practices:**

- a. "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the process of contract execution.
- b. "Fraudulent practice" means a misrepresentation of facts in order to influence evaluation process or the execution of a contract to detriment of the purchaser, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Purchaser of the benefits of free and open competition

c. "Unethical practice" means any activity on the part of bidder, which try to circumvent tender process in any way. Unsolicited offering of discounts, reduction in financial bid amount, upward revision etc after opening of first bid will be treated as unethical practice.

RGUKT Nuzvid will reject a proposal for award and also may debar the bidder for future tenders in RGUKT Nuzvid, if it determines that the bidder has engaged in corrupt, fraudulent or unethical practices in competing for, or in executing a contract.

## **19. PRE-BID MEETING**

It is proposed to conduct a Pre-Bid meeting on mentioned date and time in Time Schedule of this document (Venue: I3 Block, RGUKT Nuzvid). The purpose of the meeting is to answer the questions of the prospective bidders on technical bid and commercial terms and conditions of this tender.

View above, prospective bidders are advised to submit their doubts/ questions/clarifications, if any, through Mail, (Mail ID: ao@rguktn.ac.in) before the date of Pre-Bid meeting. Further, on the date of the meeting, the questions should be given in writing.

Any modification of the bidding documents which may become necessary as a result of the Pre-Bid meeting shall be made known to all the prospective bidders by the Evaluation Committee through a notification of amendment in the website of the RGUKT Nuzvid. No clarifications will be entertained beyond the date of pre bid meeting.

## **F. PREPARATION OF BID**

Tenders are invited under two bid system viz., Part-1: Technical bid and Part-2: Financial Bid. Bidders are requested to prepare the tender documents according to the following instruction.

**Part-1: Technical bid:** It should contain the following self- attested copies.

1. Technical Bid Check list (**Annexure-1**)
2. Bidder letter Form (**Annexure-2**)
3. Bidder Information sheet (**Annexure-3**)
4. Valid Registration certification of the Agency/Firm
5. Valid GST registration certificate
6. Valid PAN card
7. Registration with EPF and its contribution
8. Registration for ESI and its contribution
9. Valid License and Number under Contract Labor (Regulation and Abolition) Act, 1970.
10. ISO Certificate
11. Income Tax Return for the last three financial years for the support of turn over
12. Document/Papers supporting previous experience minimum for three years
13. List of major customers whom which the similar service executed (**Annexure-4**)

14. Satisfactory performance certificate from past customer for each work completed in the last three years.
15. Details of office/branch in AP (**Annexure-5**)
16. Self-declaration stating that "Firm has not been barred/blacklisted by any organization in doing business with them" (**Annexure-6**)
17. Price reasonability certificate (**Annexure-7**)
18. Undertaking that no case is pending with the police against the Proprietor/firm/partner or the Company (Agency). In addition to the undertaking, the firm shall produce certificate/verification from local police station. Indicate any convictions in the past against the Company/firm/partner.
19. Acceptance of all the instructions, terms and conditions mentioned in this bid documents and conforming no deviation. As a token, tenderer should sign and affix his firm's stamp at each page of the bid document and all its annexures.

#### 20. Evaluation Matrix for Award of Contract (**Annexure-8**)

21. Any additional information, which Firm thinks is necessary in regard to its capabilities to establish that Firm is capable in all respects to successfully complete the envisaged work.

All the above documents arranged according to the mentioned order and must be serially numbered by ink at bottom right corner.

**Part-2: Financial bid:** The bidder shall prepare the price bid as prescribed proforma (**Annexure-9**) of the bid document.

1. Agency should quote commission in percentage on remuneration (excluding all statutory obligations) to be paid to the outsourcing employees.
2. The payment of wages will be paid as per G.O.Ms.No. 7, issued by FINANCE (HR. I-Plg. & Policy) DEPARTMENT, Dated. 17.01.2022.

The RGUKT Nuzvid, RGUKT-AP will pay all the statutory contributions/deductions towards applicable ESI, EPF and GST apart from the remuneration as per the state government norms.

3. The percentage of the agency commission shall not exceed 5% of remuneration. 0% quoted bids will be duly rejected.
4. The amount as per government norms will be deducted from the monthly bill and remitted to government by RGUKT Nuzvid.
5. Agency commission quoted by the bidder shall be fixed during the bidder's performance of the contract and not subject to variation on any account unless otherwise specified in the tender call. A bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.

#### G. BID SUBMISSION

Bidders are requested to submit the bids after issue of minutes of the pre bid meeting duly considering the changes made if any, during the pre-bid meeting. Bidders are totally responsible for incorporating/complying the changes/amendments issued if any during pre-bid meeting in their bid. All the parts of the bid shall be submitted online on [www.apeprocurement.gov.in](http://www.apeprocurement.gov.in) platform. The following procedure may be followed for

the bid submission.

**Online Submission:**

1. The participating bidders in the tender should register themselves on e-procurement platform in the website <http://tender.apeprocurement.gov.in> and on registration with the e-Procurement market place; bidders will be provided with a user id and password by the system.
2. Bidders can log-in to e-procurement platform in secure mode only by signing with the Digital certificates.
3. The bidders who are desirous of participating in e-procurement shall submit their technical bids, price bids as per the standard formats available at the e-market place.
4. The bidders should scan and upload the respective documents in technical bid documentation as detailed at Tender Schedule including EMD.
5. The bidders shall sign on all the statements, documents and certificates uploaded by them, owning responsibility for their correctness/authenticity.
6. Financial Bid: the rates should be quoted in online only

Note: Physical submission of financial bids will not be accepted. Further, there shall NOT be any price indication in the technical bid. If for any reason, it is found that the technical bid reveals the price bid related details in any manner whatsoever, or, the price bid is enclosed, the bid document will be summarily rejected in the first instance itself.

## **I. BID EVALUATION PROCEDURE**

The bid opening and evaluation process will be sequential in nature. Means that bidder must qualify a particular stage to be eligible for next stage. Any participating vendor may depute a representative to witness these processes. The standard procedure, described here will stand appropriately modified, in view of special procedures of bid evaluation as mentioned in tender call or elsewhere in this bid document or RGUKT Nuzvid may deviate from these in specific circumstances if it feels that such deviation is unavoidable, or will improve speed of processing and consequent project execution.

The Tenderer is at liberty to be present or to authorize a representation to be present at the opening of the tender. The name and address of the representation who would be attending the opening of the tender on your behalf should be indicated in the tender. Please also state the name and address along with telephone Nos. of your permanent representative, if any.

- Opening of bids:** Bids will be opened on the e-Procurement web site at the scheduled time & date by the Director, RGUKT Nuzvid, RGUKT-AP or his authorized representative in the presence of the bidders or their authorized representative who may be present at that time. Bids that submitted online within last date of submission are only considered for opening and their names will be read out.
- The sealed envelopes of bidders whose name read out will be opened and evaluated by a duly constituted committee. In the process of evaluation, comparison of bids, RGUKT Nuzvid reserves the right to reject any or all bids.
- Bid Document Fee and Bid Security (EMD) amount:** At first stage, The bid document fee and EMD will be scrutinized first for the amount and validity period. The bids submitted with required bid document fee and EMD amount/validity only are considered for the evaluation. The bids submitted with insufficient bid document fee and EMD amount/validity will be treated as disqualified bids and those bids will not be considered for further evaluation.
- Evaluation of Technical bids:** Technical bid of bidders who submitted bid document fee and EMD amount will be opened and evaluated by the constituted committee. The documents furnished by the vendor shall be examined *prima facie* to see if the technical skill base and financial capacity and other vendor attributes claimed therein are consistent with the needs of this project. The evaluation committee may call the responsive bidders for discussion or presentation to facilitate and assess their understanding of the scope of work and its execution. However, the committee shall have sole discretion to call for discussion / presentation. Further, RGUKT Nuzvid may ask vendor(s) for additional information and technical faculties to verify claims made in technical bid documentation. The concerned bidder, on demand, should be able to demonstrate functional requirements as described in the specifications.
- Evaluation of financial bids:** At this stage, financial bids of those vendors who satisfy all phases of technical bid and corresponding to chosen technical bid choices will only be opened. All other financial bids will be ignored. RGUKT Nuzvid will assess the

nature of financial offers and may pursue any or all of the options mentioned under financial bid. If there is a discrepancy between words and figures, the amount in words will prevail. RGUKT Nuzvid may at its discretion discuss with vendor(s) available at this stage to clarify contents of financial offer.

6. **Award Criterion:** Final choice of firm to execute the project shall be made on the basis of conformity to technical specifications, capability of bidder to execute and service the project and appropriateness of financial offer from the point of view of cost-effectiveness over the entire period for the services. Further, it will not be obligatory for the RGUKT Nuzvid to accept the lowest quotation & no explanation shall be given for the cause of rejection of quotation to any bidder.

The evaluation matrix prescribed in **Annexure-8** will be used to identify the suitable agency for providing the Outsourcing services at RGUKT Nuzvid. In case two or more agencies are found to have the same points as calculated using evaluation matrix, The Director, RGUKT Nuzvid shall decide about the Agency to which the offer shall be granted. Such decision by such authority shall be final.

**Note:** Any effort by a bidder to influence RGUKT Nuzvid officers in the decisions on bid evaluation, bid comparison or contract award may result in rejection of the bidder's offer and bidder may also be marked as ineligible for future bids.

#### **J. AWARD OF CONTRACT**

1. **Notification of award:** Prior to expiration of the period of bid validity, RGUKT Nuzvid will notify the successful bidder(s) in writing through Speed Post / Fax / e-mail or any other form of communication that its bid has been accepted. At the same time as the RGUKT Nuzvid notifies the successful bidder that its bid has been accepted, the RGUKT Nuzvid will send the bidder the Contract Form provided in the bidding documents, incorporating all agreements between the parties.
2. **Performance Security:** The successful bidder shall require submitting the performance security within 21 days from the receipt of notification of award. The performance security shall be in one of the following forms:
  - a. A bank guarantee or an irrevocable letter of credit, issued by a reputed bank located in India with at least one branch office in Nuzvid, in the form provided in the bidding document or another form acceptable to the RGUKT Nuzvid; or
  - b. A cashier's cheque or banker's certified cheque or crossed demand draft or pay order drawn in favor of "The Director, RGUKT, RGUKT Nuzvid"
3. **Signing of contract:** On submission of performance security, the successful bidder is required to execute an agreement on a non-judicial stamp paper of appropriate value in a prescribed format.

Failure of the successful bidder to sign the contract, proposed in this document and as may be modified, elaborated or amended through the award letter, shall constitute sufficient grounds for the annulment of the award and forfeiture of the bid security (EMD), in which event the RGUKT Nuzvid may make the award to another bidder or call for new bids.

4. **Return of EMD:** Upon the successful bidder(s) signing on the contact, RGUKT Nuzvid will promptly notify each unsuccessful bidder. The bid security (EMD) of all the bidders shall be refunded without any interest on it within 30 to 90 days after awarding of the contact.

#### **K. TERMS AND CONDITIONS**

1. The contract is initially for a period of 1 year. The contract may be extended for one more year based on the performance of the agency and/or institute needs. The requirement of actual manpower given in Annexure – 10 may vary according to the need and may be reviewed / reduced / enhanced as and when required.
2. The Bidder should not hold / possess any work or service contract with the institute at the time of award of contract
3. The successful bidder will not be allowed to transfer, assign, or sub-contract its rights and liabilities under this contract to any other agency without the prior written consent of RGUKT Nuzvid.
4. During the period of agreement, the RGUKT Nuzvid is at liberty to alter/modify/add/delete any of the conditions of the agreement in the interest of the RGUKT Nuzvid.
5. The selected agency should obtain and produce license under the Contract Labour (Regulation & abolition Act 1970) from the labour department. The agency should maintain and if necessary, submit to the RGUKT Nuzvid for inspection on demand the records such as Muster roll, Payment register etc.
6. The bidding agency will be bound by the details furnished by them to RGUKT Nuzvid, while submitting the bid or at subsequent stage. In case, if, any of such document/s furnished by the firm is found to be false, it would amount to breach of terms of contract and the agency is liable for LEGAL ACTION besides termination of contract.
7. The bidder shall ensure that the personnel deployed at RGUKT Nuzvid conform to the STANDARDS prescribed in the Tender Document.
8. The existing qualified outsourcing employees of the institute should be engaged as per the performance and excess positions have to be provided by the contractor.
9. The successful bidder should furnish the following documents in respect of each personnel deployed at RGUKT Nuzvid, before the commencement of contract.
  - a. List of personnel identified / selected by agency for deployment at RGUKT Nuzvid, with Bio-data  
i.e. date of birth, age, qualification address etc.,
  - b. Character certificate from a Gazette officer of the Central / State Government.
  - c. Certificate of verification of antecedents of persons by local police authority.
10. RGUKT Nuzvid is not liable at any stage to provide accommodation, transport, food, medical and any other requirement of their personnel deployed at the RGUKT Nuzvid. The agency should make its own arrangements.

11. The selected agency should designate / deploy a field officer at its own cost who would regularly interact with officers of the RGUKT Nuzvid, so that better co-ordination, services and utilization of optimal manpower deployment could be addressed.
12. The agency should ensure that the personnel deployed at the RGUKT Nuzvid are solely deployed only at the RGUKT Nuzvid, and shall not be shared across organizations.
13. The personnel should be polite, cordial, positive and efficient while handling the assigned work and their action shall promote goodwill and enhance the image of the RGUKT Nuzvid.
14. The agency should ensure good behavior, conduct, and sincere discharge of duty by the personnel engaged by them. The personnel of the Agency should perform their duties effectively and diligently to uphold the dignity of the RGUKT Nuzvid.
15. The selected agency should ensure that any information related to Research, Operational process, technical know-how, Security Arrangements and Administrative / Organizational matters are not divulged or disclosed to any person by their personnel deployed at the RGUKT Nuzvid.
16. The Agency should be responsible for any act of indiscipline on the part of the personnel deployed by them and should also ensure that they do not indulge in consumption of Alcohol / Smoking while on duty.
17. In case, the personnel employed by the successful bidder commits any act of Omission / Commission that amounts to Misconduct / Indiscipline / Incompetence, the selected agency should take appropriate disciplinary action against such personnel immediately when such instances are brought to the notice of the Agency, failing which it would amount to breach of contract and may lead to termination of contract.
18. If the RGUKT Nuzvid suffers any loss or damage on account of negligence, defaults or theft on the part of the employees of the agency, then the agency / service provider shall be liable to reimburse the value of the loss, as decided by the RGUKT Nuzvid for the same.
19. The agency should not involve in any bribery or other unethical activities with anyone employed at the RGUKT Nuzvid. The involvement in any such activity shall entail a penalty of Rs.10,000/- for each such incident.
20. If the agency fails to provide services to the satisfaction of the RGUKT Nuzvid on any of the above counts, the same will be communicated to the agency in writing. If three such notices are issued to the agency, the contract will be terminated and the agency shall forfeit the Performance Security.
21. Under no circumstances, the staff members and / or the workmen / employees of the agency shall be treated, regarded or considered or deemed to be the employees of RGUKT Nuzvid and the agency alone shall be responsible for their remuneration, wages and to their benefits and service conditions of all their employees deployed

by the agency and shall indemnify and keep indemnified RGUKT Nuzvid against any claim that may have to meet towards the employees deployed by the agency.

## **22. Legal terms and conditions**

- a) For all intents and purposes, the bidder shall be the "Employer" within the meaning of various Labour Legislations in respect of manpower so employed and deployed at RGUKT Nuzvid, for services on contract.
- b) The selected agency shall alone be solely responsible for the redressal of grievances / resolving of disputes relating to person deployed. RGUKT Nuzvid, shall in no way, be responsible for any damages, losses, FINANCIAL or other injury claims to any person deployed by service providing agency in the course of their performing the functions/duties, or for payment towards any compensation.
- c) The personnel of the Agency shall not take part directly or indirectly in any of the activities of the Association / Union of the employees of the Institute.
- d) The Agency shall be solely responsible for compliance to the provisions of various Labour laws, such as, wages, allowances, compensations, EPF, Bonus. The Agency shall also be responsible for the insurance of its personnel. The Agency shall specifically ensure compliance of various Laws / Acts, including but not limited to with the following and their re-enactments / amendments / modifications: -
  - i. The Payment of Wages Act 1936
  - ii. The Employees Provident Fund Act, 1952
  - iii. The Contract Labour (Regulation) Act, 1970
  - iv. The Payment of Bonus Act, 1965
  - v. The Payment of Gratuity Act, 1972
  - vi. The Employees State Insurance Act, 1948
  - vii. The Employment of Children Act, 1938
  - viii. Minimum Wages Act, 1948
- e) The agency shall alone be liable to pay compensation for any damage / death / injury sustained by the personnel or any other members of the agency as sustained by them in the course of their work / duty at the RGUKT Nuzvid and outside the RGUKT Nuzvid during the contract period.
- f) The selected agency will be required to pay wages as per G.O.Ms.No. 7, issued by FINANCE (HR. I-Plg. & Policy) DEPARTMENT, Dated. 17.01.2022. The selected agency will be responsible for compliance of all statutory provisions relating to Provident Fund, and Employees State Insurance etc. in respect of the persons deployed by it at RGUKT Nuzvid.
- g) The selected agency shall also be liable for depositing all Taxes, Levies, Cess etc., & Income Tax to concerned tax authorities from time to time as per the rules and regulations on the matter.
- h) The selected agency shall maintain all statutory registers applicable under the Law. The agency shall produce the records on demand to the concerned authority of RGUKT Nuzvid or any other authority under Law.

- i) In case, the service provider fails to comply with any statutory / taxation liability under appropriate law, and as a result thereof RGUKT Nuzvid is put to any loss / obligation, monetary or otherwise, RGUKT Nuzvid will be entitled to recover such damage / loss out of the outstanding bills or from the Performance Security Deposit of the agency.
- ii) The selected agency will indemnify RGUKT Nuzvid from all legal, financial, statutory, taxation, and any other liabilities.

### **23. Financial terms and conditions**

- a) No advance amount will be paid to agency
- b) The proof of remittance of statutory deductions of PF, ESI, Service Tax, as appropriate, to the respective agency, for those employed at RGUKT Nuzvid, must be provided by the selected agency to RGUKT Nuzvid every month along with the bill, failing which the claim bill shall not be settled. These remittances/payments must be made in a separate challan specifically for the contract personnel deployed at RGUKT Nuzvid in the name of RGUKT Nuzvid.
- c) The rates agreed upon except the remuneration paid to employee and service Tax as notified from time to time by the state Government shall remain unchanged until the expiry of contract period or till they are amended by the RGUKT Nuzvid.
- d) The agency shall submit the bill, in triplicate, along with attendance sheet (attendance records as per Bio-metric attendance recording system which duly verified and attested by RGUKT Nuzvid authorities) in respect of the persons deployed and submit to Finance Office at RGUKT Nuzvid by the third week of the subsequent month. The payment will be released within two weeks from the date of submission of such bills. The claims in bills regarding Tax if any should be necessarily accompanied with documentary proof pertaining to the concerned month bill. A requisite portion of the bill / whole of the bill amount will be held up till such proof is furnished, at the discretion of RGUKT Nuzvid. The payment of the bill will be affected only on production of copy of the months wage sheet, ESI, EPF, and service tax remittance and half yearly / yearly return under the respective Acts.
- e) The monthly wages of the employees for a month should be paid on or before 5th of the succeeding month without waiting for the payment from the institute. Failure to do so will result in levy of penalty of 0.5% of total bill per day.
- f) The contractor must ensure that entitled wages of the workers are credited to their bank account on or before 5th of the succeeding month. Contractor shall not enjoy any relaxation in this matter. While submitting the bill, the service provider must file a certificate certifying the following:
  - i. Wages of the workers were credited to their bank account on (Date)
  - ii. ESI Contribution relating to workers amounting to Rs. was deposited on (Date). Copy of the Challan to be enclosed.
  - iii. EPF contribution relating to workers amounting to Rs. was deposited on

(Date). Copy of the Challan to be enclosed.

**24. Termination of the contract:** The contract can be terminated in under any of the following conditions:

- a) RGUKT Nuzvid shall be at liberty at its entire discretion to terminate the contract forthwith upon or at any time a breach or default of any of the terms and conditions contained herein or any other circular and/or rules framed subsequently, is committed by him and/or by his personnel employed by it.
- b) Insolvency or dissolution of the partnership firm or death or adjudications insolvent of any partner of the Agency.
- c) If any partner of its firm or any member of its co-operative society shall be convicted of any criminal offence.
- d) If Agency shall either by himself or by his servants commit or suffer to be committed any act which, in the opinion of the Director of RGUKT Nuzvid whose decision in that behalf shall be final is prejudicial to the interest or good name of the Institute.
- e) Violation of the provisions of Contract Labour (R & A) Act 1970, rules schemes or notifications issued by the Central or AP State Govt. from time to time, as applicable.
- f) RGUKT Nuzvid, may at any time by giving 30 days written notice to the agency, terminate the Contract, for its convenience. The notice of termination shall specify that termination is for the RGUKT Nuzvid convenience, the extent to which performance of the agency under the Contract is terminated, and the date upon which such termination becomes effective.
- g) The agency shall give a notice of 3 months (90 days) before withdrawing their services from the RGUKT Nuzvid during the contract period. In case the service is not found to be satisfactory, the contract shall be terminated by RGUKT Nuzvid by giving notice of one month to this effect. On termination/expiry of the contract, the, Agency will immediately remove all its personnel from the premises of the RGUKT Nuzvid.

**25. Resolution of disputes:** The RGUKT Nuzvid and the agency shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the contract. The Director, RGUKT Nuzvid is the final authority for settling any disputes and the decision of the Director in this regard shall be final and binding on all. If, after thirty (30) days from the commencement of such informal negotiations, the RGUKT Nuzvid and the agency have been unable to resolve amicably a contract dispute, either party may require that the dispute be referred for resolution to the formal mechanisms specified here in. These mechanisms may include, but are not restricted to, conciliation mediated by a third party. The dispute resolution mechanism shall be as follows:

In case of a dispute or difference arising between the RGUKT Nuzvid and the agency relating to any matter arising out of or connected with this agreement, such disputes

or difference shall be settled in accordance with the Arbitration and Conciliation Act, of India, 1996. All Arbitration proceedings shall be held within the Jurisdiction of Nuzvid (AP).

**Annexure-1**  
**Technical Check List**

<b>S.NO</b>	<b>Particulars</b>	<b>Name of the file uploaded</b>	<b>Page Name</b>
1.	Payment receipt for Bid Processing Fee of Rs 50,000/- (Non-Refundable) (Online transfer only to the Director, RGIIIT A/c No.39524776434, IFSC Code: SBIN0021233 through NEFT /RTGS etc) <b>(Exempted for 1<sup>st</sup> Call Participants of tender id: 849192 Submit Old Receipt Proof)</b>		
2.	Payment receipt for EMD/ Bid Security of Rs. 15,00,000/- (Exempted for MSME, BG from Nationalized/Schedule commercial bank allowed.)		
3.	Bidder Letter Form (Annexure II)		
4.	Bidder Information Sheet (Annexure III)		
5.	Valid Registration certification of the Agency/Firm for Manpower Services.		
6.	Valid GST Registration certificate		
7.	PAN card		
8.	Registration with EPF and its contribution		
9.	Registration for ESI and its contribution		
10.	Copies of original document defining the constitution or legal status, place of registration and principal place of business, written power of attorney of the signatory of the bid of commit the bidder.		
11.	Should have registered Head office in the state of Andhra Pradesh. (Submit Valid Proof)		
12.	The agency should have minimum employees of 150 members in outsourcing services for the last three (03) financial years and should provide compliance of minimum wage to employees as per minimum wages act. (Proofs of payment of ESI (optional) and PF (mandatory) are to be uploaded along with tender)		
13.	The Agency should have experience of providing Manpower (Exclusive of Security & Housekeeping) worth of at least Rs. 1.0 Crore for the past five financial years.		
14.	The agency should have successfully completed at least two works of similar nature costing not less than INR 1 Crore each in the last three years in State/Central Government/PSU/Autonomous Body under Government/Any Institution/Educational institutions.		

15.	Valid License and Number under Contract Labour Act and under any other Acts/Rules		
16.	Valid ISO 9001:2015 Certificate		
17	Valid ISO 1400:2015 Certificate		
18.	The agency must have sound financial stability with an average annual turnover of INR 4.0 Crores In preceding three financial years. CA certified turnover certificate enclosed. And IT Returns for <b>AY 2022-23,2023-24,2024-25.</b>		
19.	Document/Papers supporting previous experience minimum for five years List of major customers whom which the similar service Executed		
20.	Satisfactory performance certificate from past customers for each work completed worth above Rs. One Crore in the last three years.		
21.	Details of office/branches in AP/India		
22.	Self-declaration stating that "Firm has not been barred/ blacklisted by any organization in doing business with them		
23.	Undertaking of the Agency confirming the availability of the adequate manpower of requisite qualification and experience for deployment in RGUKT Nuzvid		
24.	Undertaking that no case is pending with the police against the Proprietor/firm/partner or the Company (Agency). In addition to the undertaking, the firm shall produce certificate/verification from local police station. Indicate any convictions in the past against the Company/firm/partner.		
25.	Acceptance of all the instructions, terms and conditions mentioned in this bid documents and conforming no deviation. As a token, tenderer should sign and affix his firm's stamp at each page of the bid document and all its annexure.		
26	<b>Evaluation Matrix (Annex-8) (To be filled by the bidder*)</b>		
27	Any additional information, which Firm thinks is necessary in regard to its capabilities to establish that Firm is capable in all respects to successfully complete the envisaged work.		
28	Any other information/documents that are required as per the bid document		

**NOTE: All pages of the bid documents must be serially numbered and signed.**

**\*Marks evaluated by the committee is final. Bidder's self-evaluation will be only taken as reference.**

Place & Date: Bidder's Signature with Seal

**Annexure-2**  
**Bidder Letter Form**

From:  
(Registered name and address of the bidder)

To  
The Director,  
RGUKT Nuzvid, RGUKT-AP,  
Mylavaram Road, Nuzvid  
Eluru District,  
A.P – 521202.

Sir,

Having examined the bidding documents and amendments there on, for Providing of Manpower Services on Outsourcing Basis through Agency at RGUKT Nuzvid.

I/We hereby offer to provide outsourcing service as listed in the schedule to this tender hereto as you may specify in the acceptance of Tender at the price given in the said Schedule and agree to hold this offer open for a period of 90 days from the date of opening of the tender.

1. I/we shall be bound by a communication of acceptance / rejection by RGUKT Nuzvid.
2. I/We have understood the scope of work, Instruction to bidders and terms and conditions of contract in the form as enclosed with the invitation to the tender and have thoroughly examined the specifications quoted in the Schedule hereto and am/are fully aware of the nature of the service required and my/our offer is to provide outsourcing service strictly in accordance with the specifications and requirements.
3. Certified that ours is:
  - a) A sole proprietorship firm and the person signing the bid document is the sole proprietor/constituted attorney of the sole proprietor (OR)
  - b) A partnership firm, and the person signing this bid document is a partner of the firm and has authority to refer to arbitration disputes concerning the business of the partnership by virtue of the partnership agreement /by virtue of general power of attorney (OR)
  - c) A company and the person signing the document is the constituted attorney/ authorized signatory.

(NOTE: Strike out whatever is not applicable. All corrections/deletions should invariably be attested by the person authorized to sign the bid document).

4. I/We do hereby undertake that, until a formal notification of award, this bid, together with your written acceptance thereof shall constitute a binding contract between us.
5. If bid is accepted, I/we undertake to;

- a) Provide services/execute the work according to the time schedule specified in the bid document,
- b) Obtain the performance guarantee of a bank in accordance with bid requirements for the due performance of the contract, and
- c) Agree to abide by the bid conditions, including pre-bid meeting minutes if any, which remain binding upon us during the entire bid validity period and bid may be accepted any time before the expiration of that period.

6. We understand that you are not bound to accept the lowest or any bid you may receive, nor to give any reason for the rejection of any bid and that you will not defray any expenses incurred by us in bidding.

Yours faithfully,

(Signature)

Dated this day of

Address:

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Telephone:

FAX

E-mail

**Annexure-3**  
**Bidder Information Sheet**

1. Name of the organization:
2. Year of establishment:
3. Registered Office Address
  
4. Bio data or Profile containing name, educational qualifications, occupation and postal address of Proprietor / Partners / Directors / Managing Director / Chairman and Managing Director (Please use separate sheet if found necessary)
5. Nature of the firm (Proprietorship/ Partnership/ Private Limited or Cooperative body etc)
6. License number under Contract Labor (R&A) Act.
7. Registration No of Firm
8. Service Tax Registration No.
9. PAN No.
10. Provident Fund Account No.
11. ESI Number
12. Name & Designation of Authorized person:
13. Phone No.
14. Fax No.
15. Email-ID
16. Total No. of branch offices in AP

17. Any other trade / business in addition to Outsourcing Services
18. Total experience (Years / Months) in Outsourcing Services Field
19. Have your Concern / Firm / Company ever changed its name any time? If yes, provide the previous name and the reasons there for?
20. Have you or your constituent ever left the contract awarded to you incomplete? If so, give name of the contract and reasons for not completing the contract.
21. Brief details of Litigations, if any, connected with Outsourcing Services work, Current or during the last three years, the opposite party and the disputed amount.
22. Specify whether there are any issues / disputes against your Agency / Firm / Company are pending before the commissioner of Provident Fund, Employees State Insurance, Labour Tribunal Authorities, etc.,
23. Give information, if any, regarding the proceeding for bankruptcy, insolvency or winding up in which the bidder is / was involved
24. Details of Awards, if any received or Reviews in the Media, if any
25. Bank Details of the Agency:

Bank Name  
Bank Address  
Bank Account Number  
IFSC Code

Place & Date: Bidder's Signature with Seal

**Annexure-4**  
**List of Major Customers (Both Ongoing and Completed)**

S.No.	Name and address of the client Institution with name, address, mobile number and Email ID of the Officer to whom reference may be made.	Nature or type of Outsourcing Services (viz., Outsourcing Services to educational institutions, Factory, etc.,)	Work order Value (Rs.)	Number of Personnel Deployed	Period of Contract	
					From	To

**Annexure-5**  
**Details of office/branch in AP**

S. No	Full Address of Office	Contact person with phone No.	No of Employees

**Annexure-6**  
**NON-BLACKLISTING CERTIFICATE**

[To be submitted on letterhead]

I/We hereby certify that the-----[Name of the company / firm] has not been ever blacklisted/debarred by any Central / State Government / Public Undertaking / Institute on any account.

I/We also certify that firm will provide outsourcing of manpower services as per the specification given by RGUKT Nuzvid and also abide all the terms and conditions stipulated in the bid document.

I/We also certify that the information given in bid is true and correct in all aspects and in any case at a later date it is found that any details provided are false and incorrect, contract given to the concern firm or participation may be summarily terminated at any stage, the firm will be blacklisted and RGUKT Nuzvid may imposed any action as per the rules.

Date: Name:

Place: Business Address:

Signature of Bidder:

Seal of the Bidder:

**Annexure-7**  
**PRICE REASONABILITY CERTIFICATE**

1. I/We hereby certify that the service charge quoted by us in our offer letter No..... are not higher than prices to any Government Department/PSU/Institution.
2. I/We further certify that I/We will not quote for outsourcing of manpower services in offer letter at service charge lower than quoted to any Government/Semi Government/ Public/ Charitable Trust Organization/ Institution/ Wholesalers/ Stockiest/ Distributors within the period of 90 days preceding the last date of submission of the offer.
3. I/We hereby undertake that I/We will not quote for outsourcing of manpower services in offer letter at prices lower than those quoted to any Government/Semi Government/ Public/ Charitable Trust Organization/ Institution/ Wholesalers/ Stockist/ Distributors within the period of validity of the offer/rate contract.
4. I/We also undertake to bring the attention of the Director, any incidence of breach of any of the above paras within 30 days from the occurrence of the breach and further undertake to refund/reimburse the difference which may arise due to breach of any of the above paras and I/We also understand that the decision of Director regards to the determination of quantum payable shall be final.

Date:

(SIGNATURE & STAMP OF THE AUTHORIZED SIGNATORY)

**Annexure-8**  
**Evaluation Matrix for Award of Contract**  
**(Tie Resolution)**

Name of the bidder:

Weightage of Technical Bid to be filled by the Agency/Contractor				Weightage-50 Marks	
S. No	Description	Maximum Marks	Awarding Criterion	Obtained Marks	Proof attached at Page No.
			Marks		
1.	Outsourcing Service (OS) License and ISO Certification	5	1	OS of Andhra Pradesh	
			1	OS of Any Second State	
			1	OS of Any Third State	
			2	ISO 9001:2015 certificate	
2.	Years of Experience in the Outsourcing Services	15	15	Above 10	
			10	Above 7 to 10	
			5	Above 5 to 7	
3.	Average turnover (in INR Cores) for the preceding three financial years	10	10	Above 10	
			8	Above 7 to 10	
			6	Above 5 to 7	
			4	Above 2 to 5	
4	Total number of workers continuously on rolls for last 01 financial year, will be verified from EPF Portal (TRRN No)	10	10	Above 2501	
			8	2001-2500	
			6	1501-2000	
			4	1001-1500	
			2	501-1000	
			1	150-500	
5.	No of Contracts (each with annual value above 50 lakhs) in the name of same [applying] firm for the preceding five financial years (Supply of Manpower only)	10	10	5 and above	
			8	4	
			6	3	
			4	4-6	

**Price Bid Format**

Manpower Services	Percentage
Agency commission in percentage on remuneration (excluding all statutory obligations) to be paid to the outsourcing employees.	

1. 2% TDS & 2% TDS on GST as per applicability shall be deducted monthly from the gross billed amount be paid to the contractor.
2. As per the ministry of Finance OM No. 29/2014-PPD, dated 28-1-14, bids quoted **NIL service charges shall be treated as non-responsive.**
3. Variation of personnel (high/low) may be decide based on necessity of the institute and payment will be paid as per the actuals.
4. Commission shall not exceed 5%.
5. All applicable payments and contributions to the employees shall be paid as per norms without any deviation and the contractor is liable for any violations of the applicable laws.

(Quote in the e-procurement portal only)

**Annexure-IX**  
**Acknowledgement E-Mail format**

The following confirmation mail should be sent to [procurement@rguktn.ac.in](mailto:procurement@rguktn.ac.in)

**E-mail Subject:** Confirmation of bid submission for “Providing of Manpower on Outsourcing Basis through Agency” to RGUKT-Nuzvid, AP.

**Body:**

Dear Sir,

We would like to inform you that, we have participated in the tender for “Providing of Manpower Services on Outsourcing Basis through Agency” to RGUKT-Nuzvid, AP against your tender reference number: RGUKT/NZD/E-Proc./Services/Providing of Manpower on Outsourcing Basis through Agency / 2025/T41/2<sup>nd</sup> Call.

This is for your kind information.

With regards,  
Company name

**Annexure-10**  
**Designation wise details**

<b>RGUKT - Nuzvid, (Outsourcing Manpower Services)</b>		
<b>S.NO</b>	<b>Designation</b>	<b>No of persons (at present)</b>
1	Sr. Assistant	6
2	Food Quality Supervisor	1
3	Data Entry Operator	9
4	Jr. Assistant	17
5	Technician (Laptop)	1
6	IT Programmer	1
7	Hostel & Mess Care Takers	29
8	Driver	7
9	Electrician	12
10	A.C Mechanic	1
11	Plumbers	9
12	Store Keeper	1
13	Staff Nurse	2
14	Office Subordinate	38
	<b>Total</b>	<b>134</b>